

Protocol of procedure for appeals

on the basis of Articles 7.3, 11.4, 12.4 and 14.2 of the Articles of Association of Royal FloraHolland

1. Against the decision of the Management Board to:
 - a. Rejection of an application for membership (art. 7.3),
 - b. Termination of membership (art. 11.4),
 - c. Disqualification from membership (art. 12.4) and
 - d. Suspension (art. 14.2)an appeal may be addressed to the Members' Council.
2. The appeal must be made in writing by the Member concerned, stating sufficient reasons, within thirty (30) days of receipt of notification of the decision.
3. The appeal must be submitted to the secretary of the Members' Council (Royal FloraHolland, with reference to the Members' Council, P.O. Box 220, 2670 AE Naaldwijk, The Netherlands).
4. The secretary shall confirm receipt of the appeal to the petitioner and inform the management of the appeal received.
5. The appeal will be dealt with by the Cooperative Committee of the Members' Council, which acts as an Appeals Committee in this respect. The chairman, a member of the committee and the secretary of the committee will at least be present at the hearing.
6. If the Appeals Committee deems this necessary for the assessment of the appeal, it will ask the parties for further information and/or documents. The committee may also hear the parties concerned.
7. The Appeals Committee shall examine whether the management could reasonably have arrived at the decision in question in view of the interests involved.
8. The appeals committee shall communicate its findings in writing, stating reasons, to the executive board, which shall then take a final decision. This final decision shall be notified to the petitioner in writing, referring to the findings of the Appeals Committee and stating the reasons why the findings were/are not/are not fully adopted.

Text of Articles 7.3, 11.4, 12.4 and 14.2 of the Articles of Association of Royal FloraHolland

Acquisition of ordinary membership

Article 7.3.

In the event of rejection, the Management Board will inform the party in question in writing. The party in question will be entitled to file an appeal with the members against the Management Board's decision within fourteen (14) days of receiving notification. If the Members' Council decides in favour of admission, it will also indicate the point at which membership begins. The Members' Council may attach conditions to admission.

Membership. Termination by the Management Board

Article 11.4

A member whose membership is terminated in application of paragraph 2 of this article will be entitled within thirty days of receipt of the notice indicated in the preceding clause to file an appeal against the Management Board's decision to the Members' Council.

Membership. Disqualification.

Article 12.4

The member in question will be entitled to file an appeal against the resolution with the Members' Council against the Management Board's decision within thirty days of receiving notification as set out in paragraph 2.

Suspension

Article 14.2

The Management Board may suspend a member who has committed an action or omission contrary to the articles, regulations or resolutions of the cooperative or disadvantaged the cooperative unreasonably for a period of no more than three (3) months and can renew the suspension once (1) for no more than three (3) months.