

Customer Tariffs 2023

Logistics services



Logistics services auctioning

Logistics service	Rate 2022	Rate 2023	Unit	Details
Additional distribution number	€ 32.06	€ 33.66	Per number	
Clock delivery messages (license)	€ 22.50	€ 23.63	Per month	
Clock delivery messages	€ 0.0391	€ 0.041	Per transaction	
KVV early delivery	€ 1.31	€ 1.31	Per transaction	Naaldwijk,
Minimum distribution levy (1)	€ 7.88	€ 8.27	Per buyer no.	
Single urgent sale	€ 4.10	€ 4.31	Per transaction	Rijnsburg only

Logistics services fulfilment

Logistics service	Rate 2022	Rate 2023	Unit	Details
Connect Logistics (CL)	€ 2.93	€ 2.93	Per trolley	Incl Horticulture Direct
Horticulture Direct. short distance	€ 2.49	€ 2.49	Per trolley	
Connect Logistics without delivery form.	€ 3.93	€ 3.93	Per trolley	
Horticulture Direct without delivery form	€ 3.49	€ 3.49	Per trolley	
Connect Logistics Just-in-time delivery	€ 1.22	€ 1.28	Per trolley	Inside opening hours Connect
Connect Logistics outside opening hours	€ 1.65	€ 1.73	Per trolley	Delivery rate buyers
Connect Logistics weekend	€ 2.16	€ 2.27	Per trolley	Delivery rate buyers
Sealing (required for transportation on shuttle)	€ 4.16	€ 4.37	Per trolley	Aalsmeer only
Tracking & Tracing	Gratis	Gratis	EAB	
Cross docking	€ 14.70	€ 15.44	Each time	
Dock reservation	Gratis	Gratis	Each time	Aalsmeer and Naaldwijk
Transit and transshipment full service refrigerated	€ 2.21	€ 2.60	Per trolley	Per day
Transit and transshipment unrefrigerated transshipment	€ 1.29	€ 1.41	Per trolley	Per day
Transit and transshipment unrefrigerated Transit	€ 0.95	€ 1.10	Per trolley	Per day
Transit and transshipment refrigerated	€ 1.72	€ 1.90	Per trolley	Refrigeration costs per day
Transit and transshipment refrigerated 10m ²	€ 8.98	€ 9.50	Per 10m2	Per day
Refrigeration costs. unannounced use	€ 4.33	€ 4.54	Per trolley	Levy
Internal transport	Maatwerk	Maatwerk	Per trolley	Transport within RFH location
Transfer incorrectly loaded/CC defective	€ 22.07	€ 23.17	Per trolley	
Locking outside opening hours	€ 1.42	€ 1.49	Per trolley	
Locking on public holidays	€ 77.55	€ 81.43	Per hour	

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Locking by company security	€ 25.00	€ 27.04	Upon request	+ €1.00 per trolley
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Logistics services – other rates

Logistics service	Rate 2022	Rate 2023	Unit	Details
Mobile collection / collection of packaging	€1.18	€1.24	per logistics carrier	Elsen building
Offering handy carts outside opening hours	€1.80	€1.89	per logistics carrier	Plantage. Level 10. Jupiter. Venus
Return CC container	€ 1.20	€ 1.26	Per stack	Per stack of CC containers or trays (Jupiter. Venus)

- (1) If less than 11 transactions (flowers Naaldwijk/Aalsmeer and flowers and plants Rijnsburg) and less than 6 transactions (plants Naaldwijk/Aalsmeer) are made per auction day per buyer number, then a minimum levy of €8.27 will be charged. The number of transactions is the total number of transactions with logistics handling on the same auction day; this concerns logistics transactions made through the clock and clock presales (KVV). You purchase through clock presales, then these transactions count on the day they are processed logistically. The minimum levy is calculated per location (Aalsmeer/Naaldwijk/Rijnsburg) and per process (flowers process and plants process for Aalsmeer/Naaldwijk and Rijnsburg has 1 process).

Additional services are possible within the the Royal FloraHolland locations, including customised services especially for you. The corresponding rates for these have also been indexed (5%) as compared to 2022. For more information, please contact our Customer Contact Center.