## **Correction via EAB update**

## The following corrections are possible via an EAB update

- Price
- Number of units
- Number of pcs per unit
- Packaging code
- Load carriers and/or shelves
  (Depending on your software package)

- Buyer administration number
- Grading characteristics
- Product code
- Service code
- EAB credit in full

## The following corrections are not possible via an EAB update

- Correcting an EAB older than 3 months
- Crediting an EAB in whole or in part without packaging and/or load carrier
- Partial crediting of an EAB
- The delivery date and time of an EAB
- Your administration number

You can however submit these corrections via the Excel correction file.

## Any questions?

- → Send an email to klantenservice@royalfloraholland.com
- → Telephone: +31 88 789 89 89
- → Send a WhatsApp message: +31 88 789 89 89

